

Sunway International Office Communication #11

NEW and EXISTING Students Can Now Travel to Malaysia.

IMPORTANT:

This message is meant to inform ALL students on latest announcement by EMGS dated 15th January 2021 with regards to

- Standard Operating Procedures (SOP) for Higher Education Institutions to operate during the Movement Control Order (MCO)
- Standard Operating Procedures (SOP) on the Entry of International Students to Malaysia
- Extension of e-Visa Approval Letter (eVAL)

Please read the full announcement on the EMGS News Bulletin at this link:

UPDATE ON THE STANDARD OPERATING PROCEDURES DURING AND AFTER COVID-19 PANDEMIC MOVEMENT CONTROL ORDER (15th January 2021)

Available online : https://educationmalaysia.gov.my/news_update/update-on-the-standard-operating-procedures-during-and-after-covid-19-pandemic-movement-control-order-15-jan-2021/

Dear International Students,

We are very pleased to be able to share this long awaited announcement with you especially if you are currently in your home countries and have been looking forward to travel to Malaysia to resume your studies at Sunway University and Sunway College respectively.

Standard Operating Procedures (SOP) for Higher Education Institutions to operate during the Movement Control Order (MCO)

Please refer to Sunway's commitment to a safe campus here : <https://university.sunway.edu.my/covid19>

If you are currently in Malaysia and require permission to return to campus, please request for the Authorization Letter to Travel Across District and Interstate by contacting the International Office at intwelfare@sunway.edu.my.

Standard Operating Procedures (SOP) on the Entry of International Students to Malaysia

1. Who can travel to Malaysia?

ALL international students (except those from the **United Kingdom**) that you are now ALLOWED to travel to Malaysia to resume your studies.

- All international students both NEW and EXISTING students are now ALLOWED to travel to Malaysia
- Dependent pass holders are NOT ALLOWED to travel to Malaysia
- The earlier travel ban imposed on passport holders from some countries have now been LIFTED.
- Unfortunately, only the United Kingdom is still on the travel ban. If you are from the UK, please get in touch with your respective Programme Leaders for further guidance and support

2. Categories of student type ALLOWED to travel to Malaysia:

Category 1 : NEW Student

Definition:

- Students who have obtained the Electronic Visa Approval Letter (eVAL) but expired due to MCO.
- Students who have submitted application for eVAL but is yet to be approved
- Students who only have EMGS Approval Letter (32% progress status) and yet to receive eVAL.

Important note:

- The **Electronic Visa Approval Letter (eVAL)** has a 6 months validity. You will be able to renew the eVAL only if you are planning to travel to Malaysia within the next 6 months. **To renew your eVAL, please complete the form :** <http://bit.ly/reneweVAL>
- Students who received their eVAL before March 2020 will not be receiving the **EMGS Approval Letter**. If you are in this category, please do not worry as it will not impact your student pass application.
- **EMGS Travel Authorisation (TA)** will be automatically generated for all NEW students. You do not need to apply for this. The TA will be issued with your eVAL.
- Please note that all new students **MUST obtain both** their **eVAL** and **EMGS Travel Authorisation (TA)** before travelling to Malaysia. **Please do not make any travel arrangements until you have received these documents**
- Keep track of your application progress and download your documents here:
<https://visa.educationmalaysia.gov.my/emgs/application/searchForm/>

Stages of Student Pass Approval:

Start of process Application > **EMGS Approval Letter** > **eVAL** & **EMGS Travel Authorisation** (automatic) > travel to Malaysia > complete quarantine > report to International Office > post arrival medical checkup > submission of passport > Student Pass (Student Visa) > End of process

Category 2 : EXISTING Student

Definition:

- Existing Students are students who are still studying and yet to complete their studies.
- Students who have valid student pass but are stranded at their home country due to the border closure and cannot enter Malaysia
- Students whose student pass expired and wishes to renew their student pass but cannot enter Malaysia due to the border closure

3. I am a new student, I plan to travel to Malaysia in the next 6 months.

What should I do?

- If your eVAL has expired, **please complete the form to renew eVAL :** <http://bit.ly/reneweVAL> . International Office will assist you to renew your eVAL.
- If your eVAL is still valid, please wait for your EMGS Travel Authorisation letter to be uploaded to the EMGS website.
- If you have not received your eVAL, **please wait** for both the eVAL and EMGS Travel Authorisation letter to be uploaded to the EMGS website.
- **Please do not make any travel arrangements until you have received both the eVAL and EMGS Travel Authorisation.**

4. I am a new student, I now have my eVAL and my EMGS Travel Authorisation letter. What should I do to travel to Malaysia?

- Download the eVAL and EMGS Travel Authorisation letter from the EMGS Website. Proceed to complete the Letter of Undertaking & Indemnity (LOU).
- Check if you are required to apply for Single Entry Visa (SEV) here: <https://visa.educationmalaysia.gov.my/guidelines/sev-required-countries.html>

- Submit the eVAL, EMGS Travel Authorisation letter, completed Letter of Undertaking & Indemnity (LOU) to the nearest Malaysian Mission. Apply for Travel Notice and Single Entry Visa (SEV) if required.
- Ensure that your airlines gives you the flexibility to change your flight ticket in case there are any delays for the approval process. Please note that the only entry points are KLIA or KLIA2.
- Take the RT-PCR Covid-19 test and ensure that the results are in English. The test validity is 3-days or 72 hours calculated from the time the swab sample is taken.
- Make online payments for the mandatory quarantine and Covid-19 screenings and download the MySejahtera app on your mobile phone.

5. I am an existing student, what should I do to travel to Malaysia?

- Apply for EMGS Travel Authorisation via the EMGS website, once that has been approved download the approval letter from the EMGS Website. Proceed to complete the Letter of Undertaking & Indemnity (LOU) and Apply for Travel Notice from nearest Malaysian Mission. This whole process may take up to at least 30days.
- Ensure that your airlines gives you the flexibility to change your flight ticket in case there are any delays for the approval process. Please note that the only entry points are KLIA or KLIA2
- Take the RT-PCR Covid-19 test and ensure that the results are in English. The test validity is 3-days or 72 hours calculated from the time the swab sample is taken.
- Make online payments for the mandatory quarantine and Covid-19 screenings and download the MySejahtera app on your mobile phone.

6. Declare or update your accommodation details.

- It is **MANDATORY** for you to **declare your accommodation details** to the Malaysian government for better management during the COVID-19 Pandemic.
- If you have not booked or confirm your on campus accommodation, please email them at enquiry_residence@sunway.edu.my or visit their website at <https://residence.sunway.edu.my/>. After making your room reservations, please ensure you receive an **email confirmation**. Hurry, spaces are limited!
- If you are an **existing student**, please check and **update** your latest Malaysian address via :
iZone>My Profile>Addresses (Correspondence)>Edit>Save
- **Please fill in the COMPLETE and CORRECT address as this is required to renew your eVAL (new students) and approval of EMGS Travel Authorisation (existing students).**
- Your address should include information in these sequence : ***Unit number, Building Name (Residence Name/ Apartment Name if applicable) , Street Name, City, State and Postcode***

7. I already have my own accommodation in Malaysia. Would I be able to undergo the quarantine at my own accommodation?

No. Students are not be permitted to observe this period at their own homes.

As of the 24th of July 2020, the government has made it mandatory for all travellers including international students arriving in Malaysia to undergo the quarantine period. The quarantine will take place at designated quarantine centres managed exclusively by the National Disaster Management Agency (NADMA) together with the Malaysia Ministry of Health (MOH).

8. How long will the quarantine period be?

10-days (without valid RT-PCR results upon arrival) or 7-days (with valid RT-PCR results upon arrival).

9. I am unable to obtain the PT-PCR results within 72-hours of my departure. Can I still travel to Malaysia?

Yes, you may still travel to Malaysia. We understand that there may be logistical constraints for the test results to be obtained on time, a student arriving with an expired test result will still be permitted to enter Malaysia. However, the RT-PCR Covid-19 test will be repeated upon arrival based on the advice of the health officer in charge at the entry point.

10. How much is the quarantine and Covid-19 screening test?

Kindly note that all fees imposed by the Government of Malaysia including the COVID-19 detection test, quarantine cost, and hospital admittance fee (if required) must be borne by the international student.

| CHARGES FOR COVID-19 SCREENING TEST AT INTERNATIONAL ENTRY GATE & MOH FACILITY | |
|--|-------------------------------|
| COVID-19 SCREENING TEST | FEE (RM) |
| RT-PCR | 250 |
| RTK ANTIGEN | 120 |
| | |
| QUARANTINE COST | |
| ACCOMMODATION/OPERATIONAL COST | FEE (RM) |
| Accommodation Cost (RM150.00/day) | 1,500 (10 days of quarantine) |
| | 1,050 (7 days of quarantine) |
| Fixed Charges (Quarantine Station Operations) | 2,600 |

Extension of e-Visa Approval Letter (eVAL)

To renew your eVAL, please complete the form : <http://bit.ly/reneweVAL>

International Office will assist you to renew your eVAL.

Online Briefing Session for students returning to Malaysia

International Office is looking at organizing an online briefing session for students who are returning to Malaysia. If you are interested to join this session, please **RSVP** and we will send you the details soon.

Register to join briefing for students returning to Malaysia:

http://bit.ly/join_returnMalaysia

You can also email us at intwelfare@sunway.edu.my should you require more support and information.

Thank you.

International Office

Sunway Education Group