

Sunway International Office Communication #9

All Payment for COVID-19 Screening Test and Quarantine Charges are to be Made Online Prior to Travelling to Malaysia

IMPORTANT:

This message is meant to update students returning to Malaysia on the new procedures for COVID-19 Screening Test and Quarantine Charges which is to be made Online prior to travelling to Malaysia.

Dear respective students,

This will only apply to students from these categories:

- Existing students with a valid or expired student pass who are outside the country and wish to return to Malaysia
- **The entry restrictions for 23 countries that have been barred to enter Malaysia remains in force and all students from these countries are still not allowed to enter Malaysia.**
- Please refer to the EMGS Bulletin here :
https://educationmalaysia.gov.my/news_update/update-on-the-standard-operating-procedures-during-and-after-covid-19-pandemic-movement-control-order-20-11/

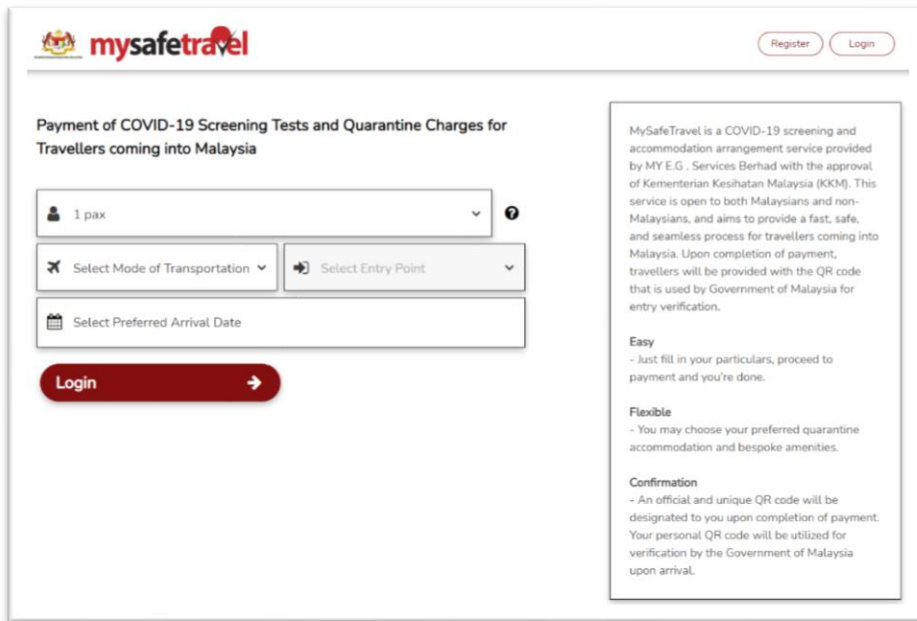
Please be advised that based on the EMGS Bulletin dated 20th November 2020, all international students who are returning to Malaysia are now required to make **online payment for COVID-19 detection test charges and quarantine cost before leaving for Malaysia.**

Upon successful payment, the student is required to retain the payment proof and submit it to the counter staff at the international port of entries before undergoing the COVID-19 detection test and subsequently being placed at the quarantine station.

For your easy reference, please refer to the steps below:

How to make online payment for COVID-19 Screening Test and Quarantine Charges?

- **Step 1:** Go to <https://safetravel.myeg.com.my/>



The screenshot shows the 'mysafetravel' website interface. At the top left is the logo, and at the top right are 'Register' and 'Login' buttons. The main heading is 'Payment of COVID-19 Screening Tests and Quarantine Charges for Travellers coming into Malaysia'. Below this, there are three selection boxes: '1 pax' (with a dropdown arrow), 'Select Mode of Transportation' (with a dropdown arrow), and 'Select Entry Point' (with a dropdown arrow). Below these is a 'Select Preferred Arrival Date' box with a calendar icon. A prominent red 'Login' button with a right-pointing arrow is positioned below the date selector. To the right of the form is a text box containing information about the service, including its purpose, ease of use, flexibility in accommodation, and the confirmation process involving a QR code.

- **Step 2:** Once registered, kindly log in and continue to fill in the required personal and quarantine details. Kindly ensure all your details are accurate at the summary payment page before proceeding to make payment.
- **Step 3:** After successful payment, proceed to download the MyQR by MyEG mobile app and log in with your registered account.
- **Step 4:** You will also receive an email with your receipt, which can be printed out for verification.
- **Step 5:** Present the QR code generated from the mobile app to the international port of entries counter. Once the QR code is verified, kindly proceed to Immigration.

Please remember to print out all the hardcopies of the documents below:

- 1) EMGS Travel Authorisation Letter
- 2) LOU Letter of Undertaking
- 3) Letter of Approval (Entry Permit)
- 4) Payment Receipt

Also, please download these onto your mobile phone:

- 1) MyQR code from MyEG mobile app after successful payment
- 2) My Sejahtera Mobile App

All prior procedures for the application of travel authorisation remains.

Do email us at intwelfare@sunway.edu.my should you require more support and information.

Thank you.

International Office
Sunway Education Group

Important Note:

1. The 23 countries mentioned are: *United States of America, Brazil, India, Russia, Peru, Colombia, South Africa, Mexico, Spain, Argentina, Chile, Iran, United Kingdom, Bangladesh, Saudi Arabia, Pakistan, France, Turkey, Italy, Germany, Iraq, Philippines and Indonesia.*
2. Please refer to **International Office Communication #5 SOP for Returning Students (Version 2)** - *Procedures to Return to Malaysia and The 14-day Quarantine Process* for the full guide on procedures for the application to travel to Malaysia.
3. Please refer to **International Office Communication #5A - Revised Quarantine Fee** for fee amount for the COVID-19 Screening Test and Quarantine Charges

You may find all earlier communication at the International Office website:
<https://international.sunway.edu.my/study-apply/important-notice>